



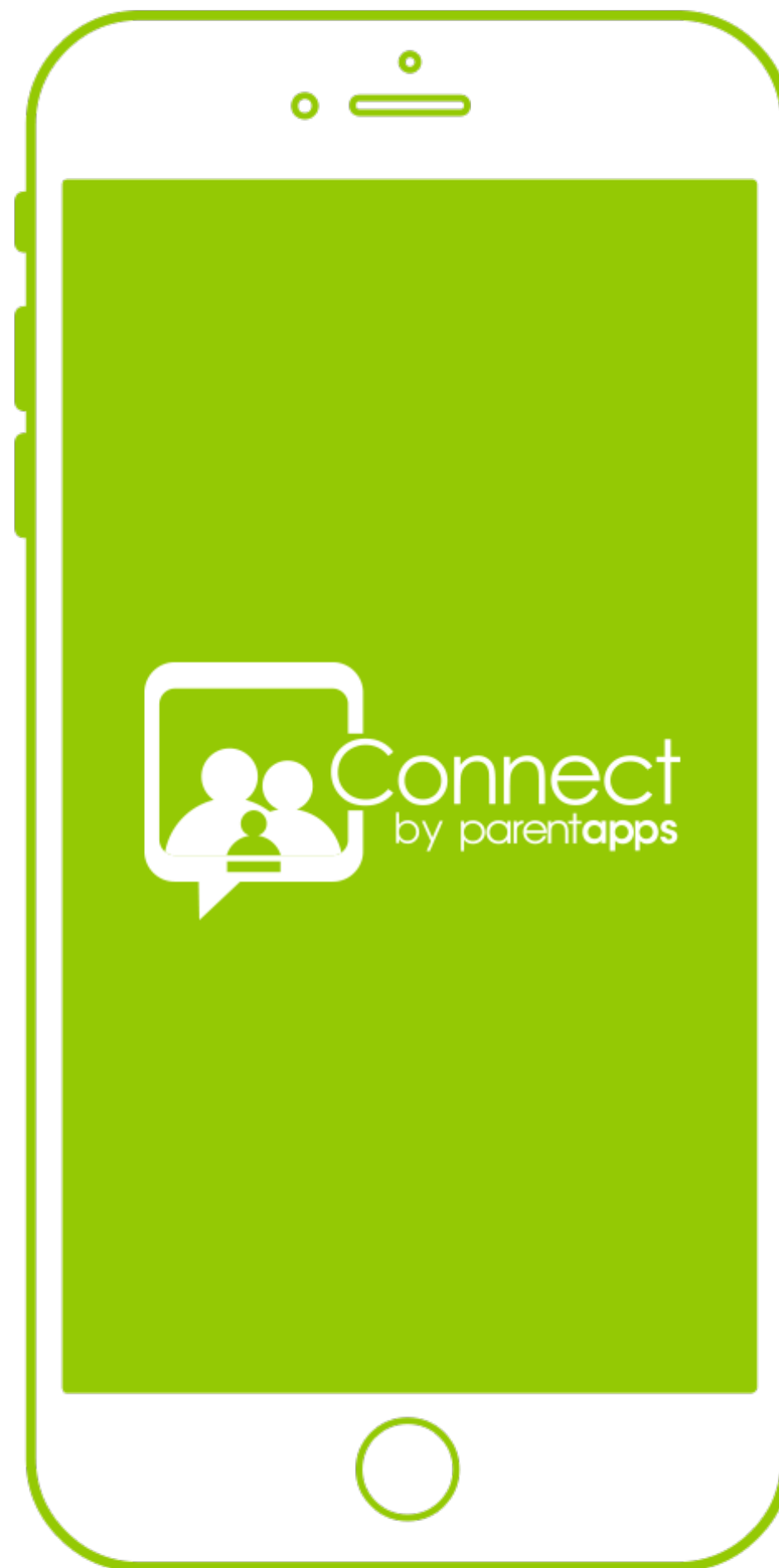
# Welcome to Parentapps Connect

[www.parentapps.co.uk](http://www.parentapps.co.uk)

t: 0800 195 0279

e: [info@parentapps.co.uk](mailto:info@parentapps.co.uk)





## **Parentapps Connect**

You will receive a personal invite from your school to activate your Parentapps Connect Account

# How to download

## Step 1

Download the latest version of Parentapps Connect from the app store. Search for '**Parentapps Connect**' or '**PA Connect**'.

## Step 2

Once the app has successfully downloaded onto your device, please refer back to your invitation and click the link. This will automatically populate the registration details into your app for you to Activate your account.

## SUPPORT

If you are having trouble activating your Parentapps Connect Account, visit [supporthub.parentapps.co.uk](https://supporthub.parentapps.co.uk) or get in touch with our Support Team on **0151 728 3460**.



# Activate an additional account

## What does this mean?

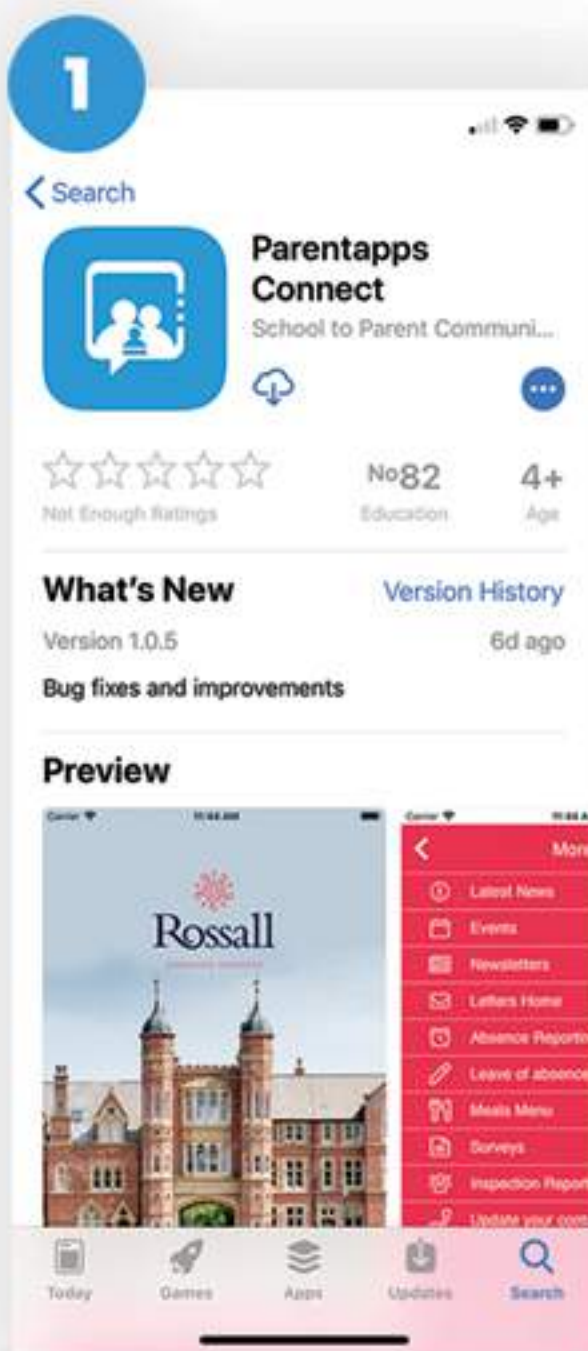
You can be signed into multiple accounts on Parentapps Connect! If you have multiple children in different schools, you will receive two separate invitations, both can be activated using the same step-by-step process.

## Instructions

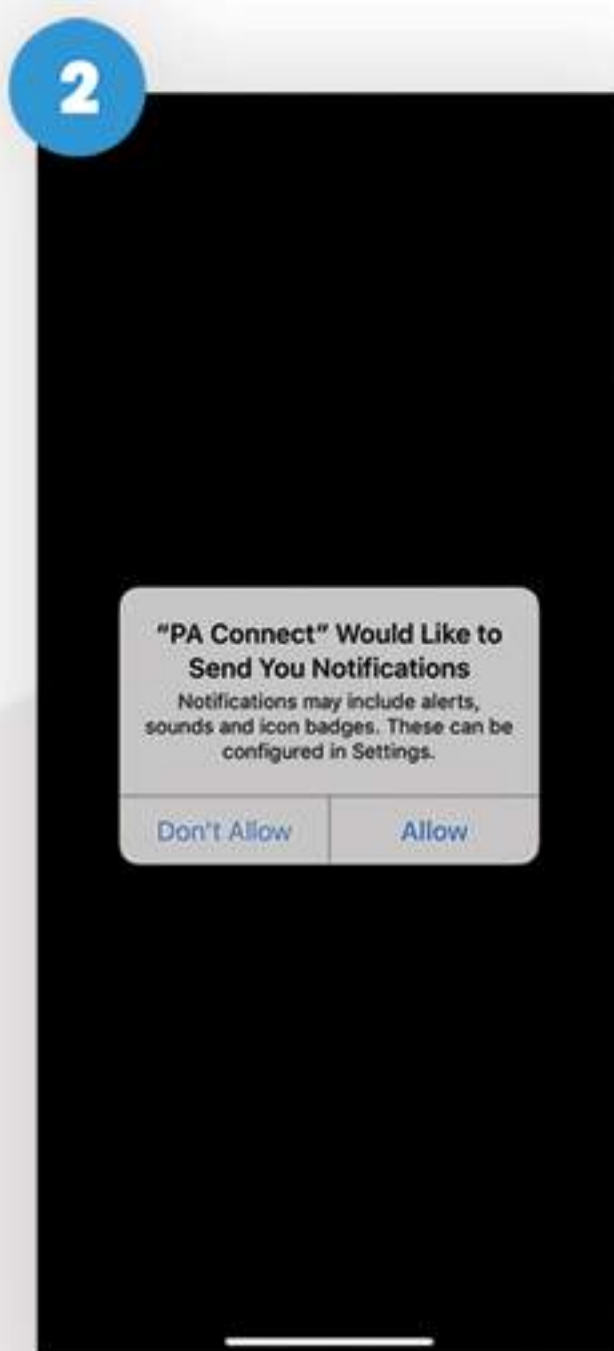
Parentapps Connect should already be downloaded onto your mobile device. Please refer to your invitation(s) and click the activation link. This will automatically populate the registration details into your app for you to Activate your account.

## SUPPORT

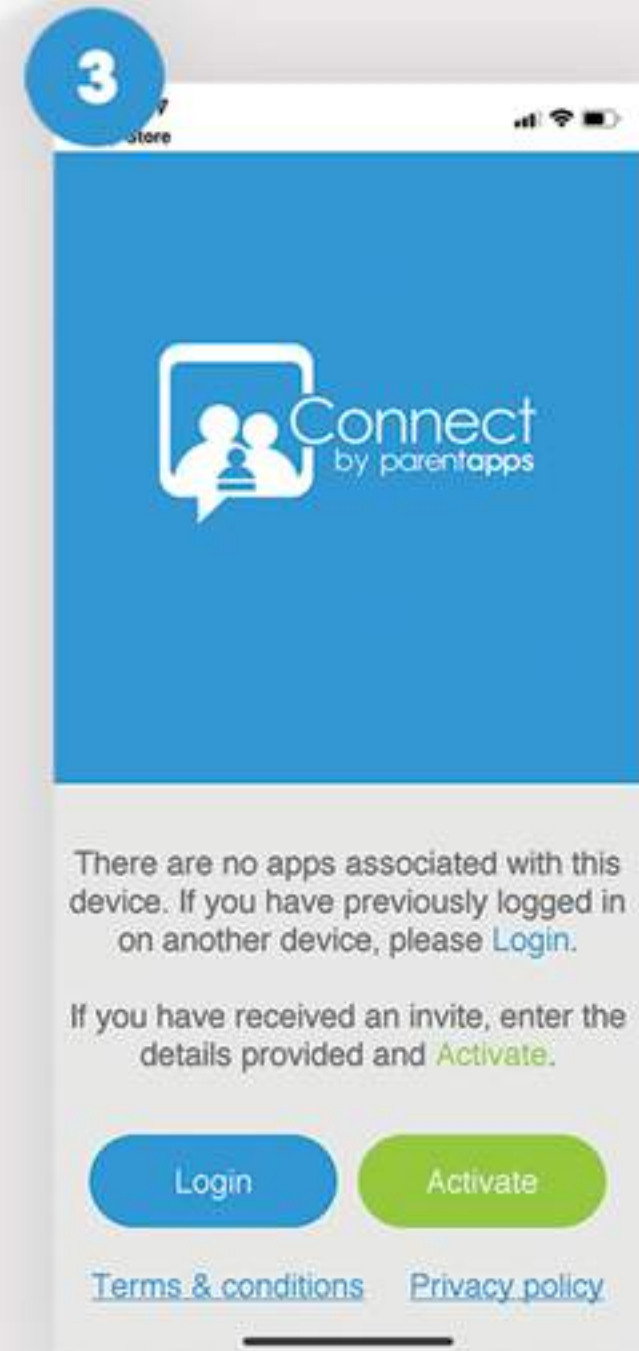
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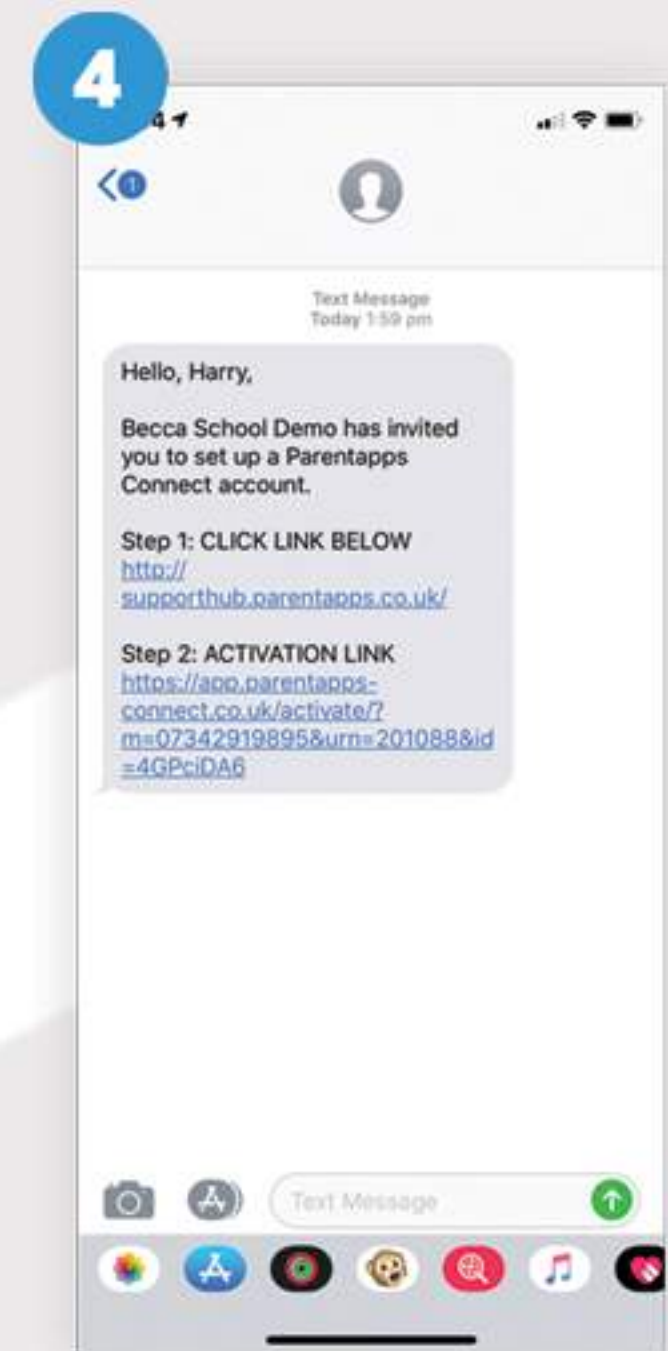
**Go to either the App Store or Google Play Store and search for 'PA Connect' and download the app onto your device**



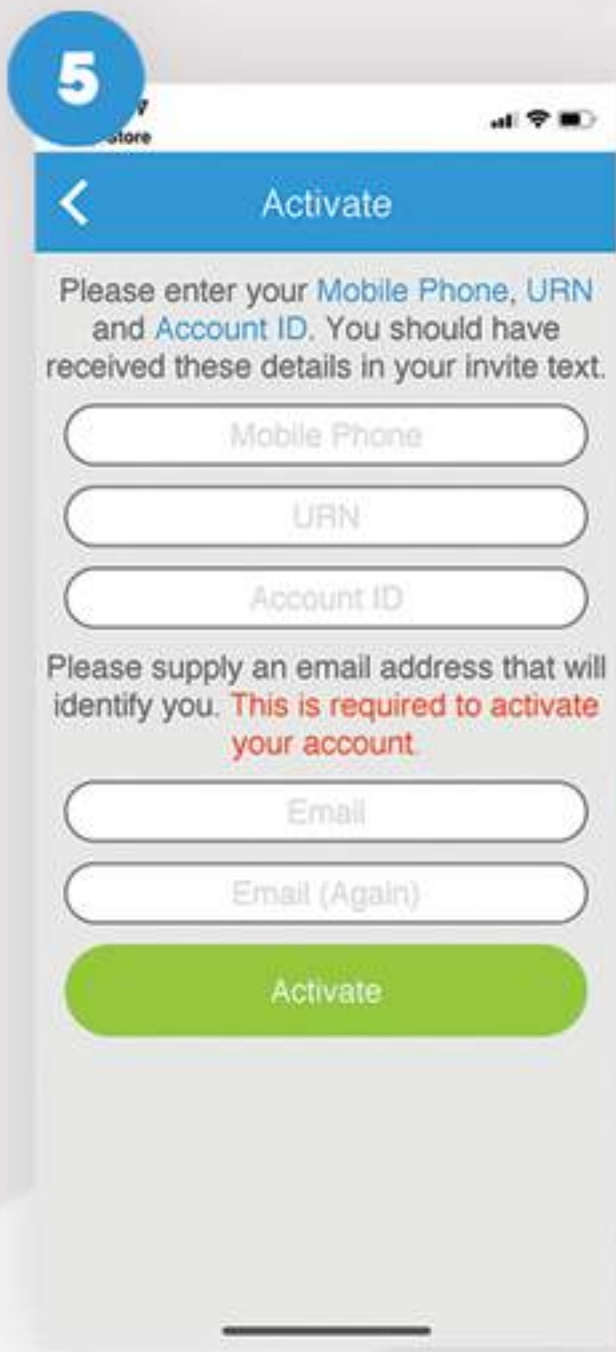
**Allow Notifications**



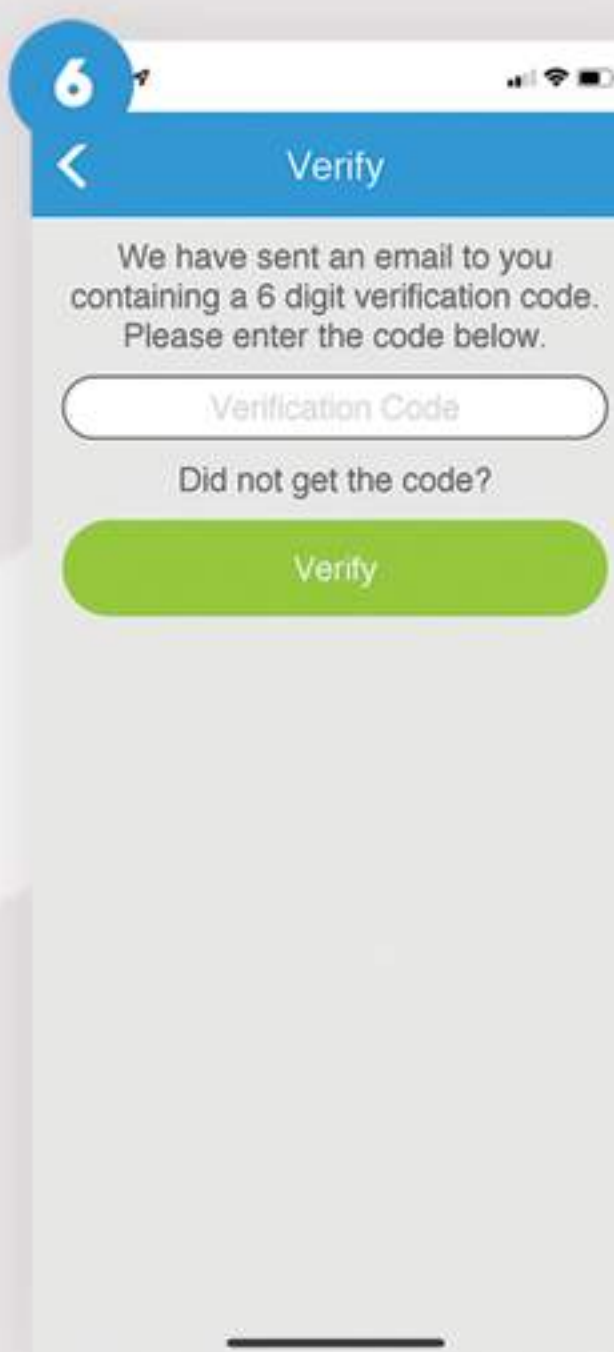
**Once you reach this point, please refer back to the invitation you received via text or email**



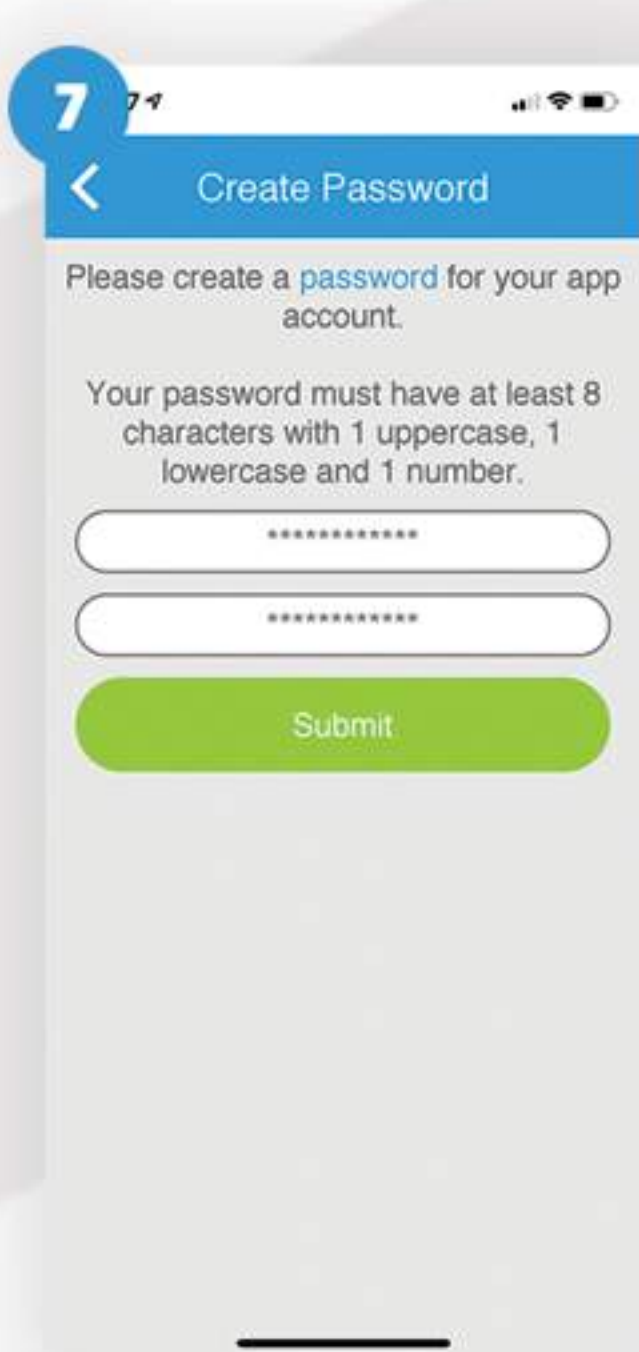
**Follow the instructions on the invitation and click the Activation Link to activate your account**



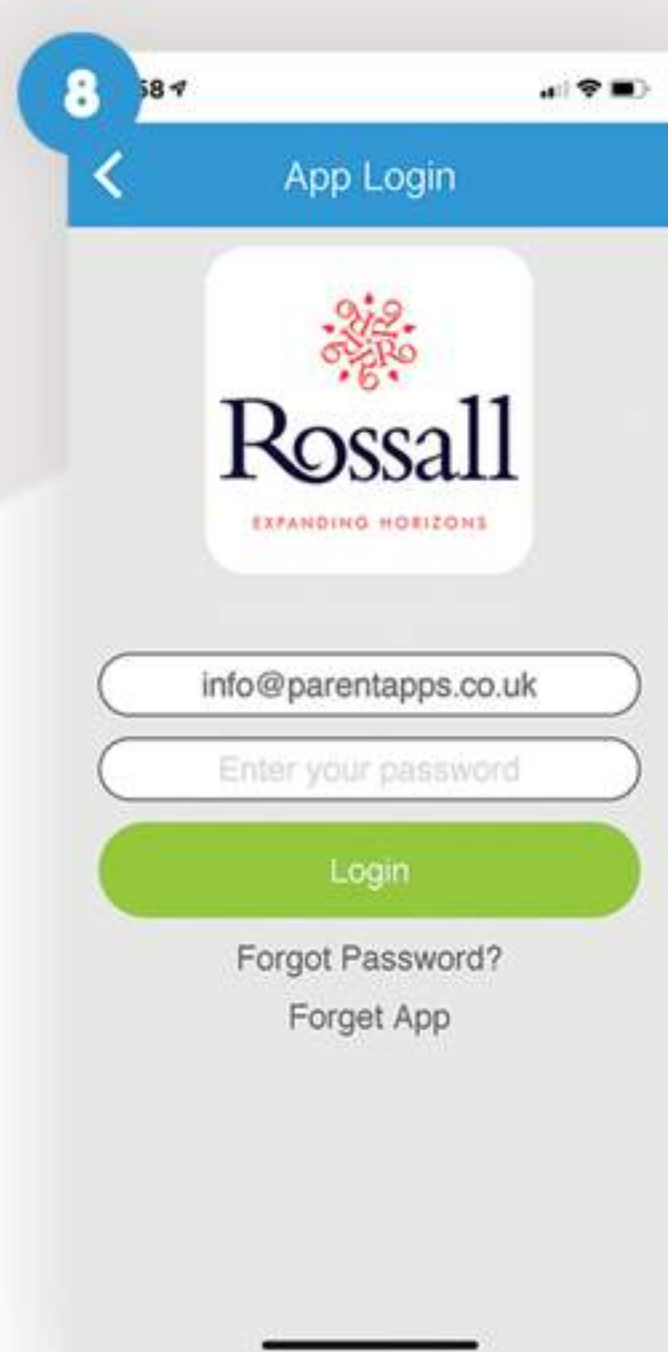
**The form will be automatically populated with your details, all you need to do is fill in any remaining boxes**



**You will then receive a verification code via SMS or Email. Enter the 6-digit code and click, verify.**



**Create a password**



**Log in using your email and password**

**Parentapps Connect is packed with lots of useful features that will help streamline communication between parents and the school**

## **Keeping you Connected**



**Push  
Notifications**



**Term Dates  
& Events**



**Newsletters  
& Letters**



**Consent  
Forms**



**Online  
Surveys**



**Class  
Pages**



**Update  
Details**



**Absence  
Reporting**



**GDPR  
Compliant**



**2 Step  
Authentication**



**Connect Multiple  
Family Members**

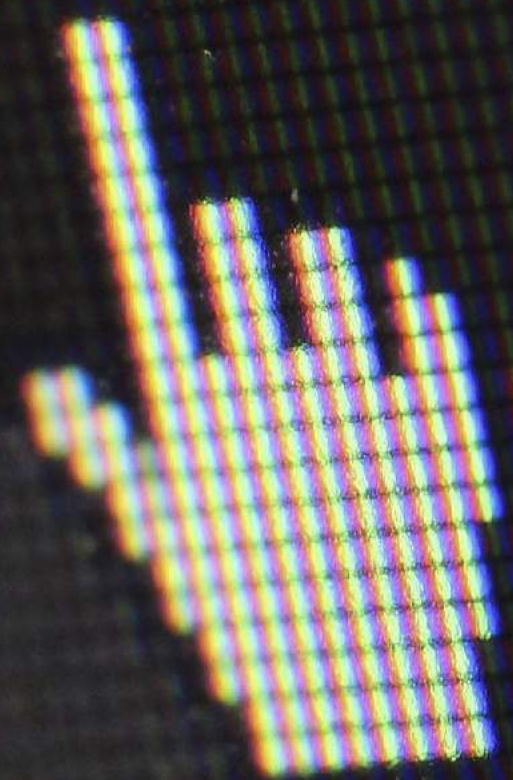


**Dedicated  
Support Team**

## Why do schools change to mobile communication methods?

- Parents rarely visit the **school website**
- **Paper Expensive, time consuming**, not eco friendly, don't arrive home, don't get read, often come back in child's bag.
- **Text Message Expensive**, limited on characters, only goes to one primary contact, doesn't link to anything, parent's change their number and is old technology!
- **Email Problem, getting everyone's email** address, parents don't read them, **we all get too much email**, goes into junk, can't rely on when it will get read.
- **Social Media has Low take up**, parents **wary of social media**, open to other people other than parents, **better for marketing** the school.

Security



## Safeguarding & Data Protection

- **Secure Electronic Consent Forms**
- **Password-Protected Accounts**
- **Secure UK-Based Hosting & Security**
- **Completely GDPR Compliant**



- **Direct 0800 telephone support**
- **Online Chat facility via our website**
- **Email support using our ticketing system**
- **Instructions for parents via our Support Hub**

**[supporthub.parentapps.co.uk](http://supporthub.parentapps.co.uk)**

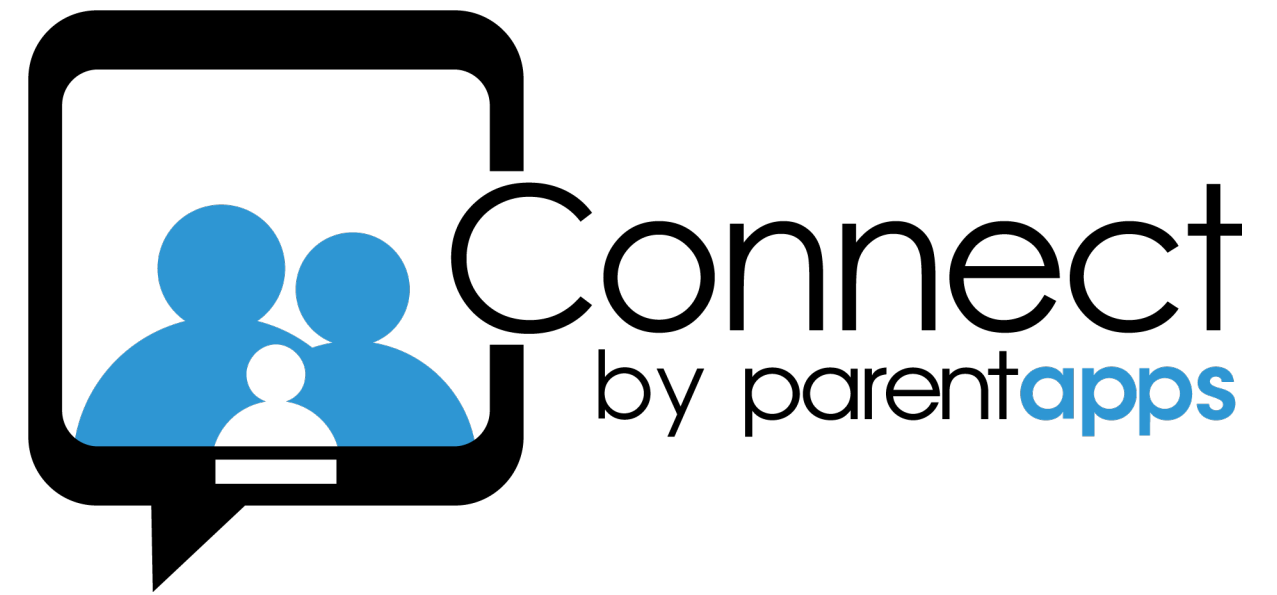
A photograph showing several people in business attire gathered around a wooden table, looking at a tablet computer. One person's hand is visible, wearing a gold watch and a ring.

# Excellent Parent Support

# We live in a Connected World

We use Apps for everything!





**Download FREE**  
**from the app store today!**

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